Tim D. Coulter Sr.

Avon, IN 46123   timdcsr@tcoulter.com

Work Experience

- Provide planning, technical installation and configuration support and consulting services to business customers - installed and maintained IBM iSeries OS/400 on single and multiple LPAR systems - installed and maintained IBM pSeries AIX 5L – installed and maintained Windows 2003 Server for File and Print, Exchange Email, Web hosting and infrastructure (DNS, DHCP, etc) – upgrade services MS Windows 2000 to 2003 Server – upgrade services MS Exchange Server 2000 to 2003 - installed and configured MS 2003 SMB Server with Exchange to rolled out corporate email - installed Wireless LAN for small business clients - rolled out anti-virus solution for small business client - rolled out new desktop and laptop computers in manufacturing and office environments - assisted customers with ISP change, including reconfiguring routers and firewalls – customer service ticket management and escalation - works well with others as a project manager, team lead or team member; or as an independent consultant - enjoys learning as well as teaching - finds the computer field challenging because there is always something new to learn.

20+ years IBM Midrange Support – 16+ years MS OS Support – 12+ years of MS NOS Support

Work History

T Coulter, Independent Consultant – Avon, Indiana - June, 2004 – current
Provide planning, technical installation and configuration support services to business customers.

Data Processing Services, Systems Engineer - Sept., 1998 – June, 2004
Provide planning, technical installation and configuration support services to DPS customers.

Compaq Computer Corporation, Area Customer Service Manager - Oct., 1997 - March, 1998
Post sales support and management of account relationships.

Coram Healthcare, Alternate Systems Manager - July, 1996 - Oct., 1997
Technical Manager of IBM AS/400, Netware and Windows Servers.

SHL an MCI Company, Senior Technical Analyst - March, 1996 - July, 1996
Audit and document in-store computer systems - Short term assignment with Eagle Foods.

Henkel Corporation - March, 1989 - March, 1996
Henkel Emery Group, Systems Administrator
Senior Technical Support of AS/400 and PC LANs.
Henkel Functional Products Group, Network Specialist
Technical and Operational Support of AS/400 and PC LANs.

Handy-Man Odd Jobs – June, 2004 – current
Minor home repairs (plumbing, electrical, etc), painting, and yard work as needed.

Prior to entering into the computer field I held various labor intense positions.   For 3 years I was a construction worker in a modular office building company in Newark, CA; for 2 years a maintenance man at a major mall in St. Louis, MO; for 2.5 years a maintenance man/apartment painter in Indianapolis, IN (Speedway). Most of these businesses are either no longer in existence or have been sold and I have lost contact with the managers.   While in St. Louis, I owned and operated a commercial window cleaning business, and a mobile home maintenance business.   For 2 years I worked for the State of Indiana Department of Administration as a groundskeeper.

State of Indiana, Correctional Officer – Sept. 2006 – June 2007
Manage and monitor offender housing, movement, meals, and treatments.

VOLUNTEER ACTIVITIES

- Plainfield Correctional Facility, PLUS Program Teacher & Mentor – January, 2007 to Current.
- Danville AGLOW, Multi-media assistant & Web design – October, 2007 to Current
- Communion of Young Ministers International, Bible Teacher – September, 2007 to Current

EDUCATION

- Prairie State College Associates in Arts, Liberal Studies - December, 1995 (Magna Cum Laude)